

		
Policy	1	QUALITY POLICY STATEMENT
Issued By: Quality Assurance		Rev: 4
Page 1 of 1		

QUALITY POLICY STATEMENT

Sumac Precision Engineering Ltd its committed to supplying Zero-Defects to our customers by providing Quality product and services that meets the needs and expectations of our customers requirement's.

To support this the company has established, maintains and seeks to continually improve our Business Management System that has been developed to meet the requirements of ISO 9001 & that of our customers requirement's.

The Top Management Sumac Precision Engineering Ltd sets Quality Objectives which are monitored using company Key Performance Indicators. These targets are tracked and reviewed by the management team.

Sumacs Objectives:

- Ensuring satisfactory performance of the products and services supplied by meeting the needs of the customers as well as the applicable statutory and regulatory standards.
- Adopt best quality practices and emerging concepts for improvement of systems, processes, products and services.
- Have an effective documented system to ensure product quality and service.
- Continuous building of skills and core competencies amongst personnel to bring about effectiveness required for manufacturing, testing & assembly of products.
- Establish control over quality complaints and address them using 'Root Cause Correction Measures'
- Work with our suppliers to ensure quality supplies from them.
- Promote team spirit to achieve continual improvements in quality of process, products and services.
- Treat every function as a process whose quality can improve products and services of our company.

Every employee within Sumac Precision Engineering Ltd is encouraged to be responsible for the quality of the product they produce and to take pride in their work.

As the Managing Director, I am responsible for the delivery of this Quality Policy which is the Key to Sumac Precision Engineering Ltd success and total customer satisfaction.



Mike Robson
Managing Director